

NUTRICIA HOMEWARD TRANSITION SUPPORT SERVICE

You are now at an age where you are, or soon will be, moving from children's NHS services into adult NHS services, you may be becoming more responsible for your own enteral nutrition.

This may be the first time you have started taking control of your enteral nutrition, enteral feeding pump etc., so you might have lots of questions for us. Nutricia Homeward is here to help you through all of these changes, either over the phone, online, or through your new adult Nutricia Homeward Enteral Nurse Specialist.

A joint visit with both your current paediatric nursing team and your new adult Nutricia Homeward Enteral Nurse Specialist will be arranged about six months prior to you transferring to adult services. They can begin to train, or arrange training, for any relevant people who will be involved in your care.

We want to support you so you feel confident and independent with your enteral nutrition, so please ask your Nutricia Homeward Enteral Nurse Specialist any questions in your follow-up visit. Make sure you have the most up to date information by visiting nutriemiahomeward.co.uk or ask your Nutricia Homeward Enteral Nurse Specialist if you have any questions.

If you would like a new copy of the Nutricia Homeward Welcome Book you can request one from your Nutricia Homeward Coordinator, or download one from the website at any time.

Nutricia Homeward provides you with the delivery of everything you will need for your tube feeding, every 28 days, including your stock of emergency enteral nutrition or buffer stock.

You can download your delivery calendar, which will let you know when your deliveries are due, and complete your stock checks online at nutriemiahomeward.co.uk.

You can also contact your Nutricia Homeward Coordinator by phone or email if you have any queries at any time, such as a delivery hasn't arrived.



It is very important to keep a check on the level of your enteral nutrition supplies and ancillaries to make sure you don't run out of anything.

You can complete your stock check on your own, managing your enteral nutrition products, ancillaries, and equipment, online at nutriciahomeward.co.uk.

If you should forget to place your order we will call to check on your stock levels. We will send you a text the day before your delivery is due to remind you it's coming and text again on the day of delivery.

You will soon get to know your own Nutricia Homeward delivery driver, who will wear an identification badge, who can bring your delivery into your house and put it in the right place for you if you want them to.

USEFUL NUMBERS FOR YOU TO KEEP	
Nutricia Homeward	0800 093 3672
Nutricia Homeward Enteral Nurse Specialist	
District Nurse	
Dietitian	
Social Worker	
GP Surgery	
Hospital	

If you are having problems, e.g. if you are worried about your feeding tube or are having difficulties with your pump, you can call your new Enteral Nurse Specialist. If the way you administer your enteral nutrition changes and you need to be shown how to use equipment you're not used to, your Enteral Nurse Specialist will be able to come and show you.

If you have any questions about your enteral nutrition products or equipment you can call the Nutricia Patient & Carer Helpline — a helpline manned by Registered Dietitians who are available to help you. We also have a translation service, which we use when we phone you if English is not your first language.

Nutricia works in partnership with PINNT and HalfPINNT — a support group for people receiving enteral nutrition and you can visit their website at pinnt.com. You might also find useful information at tubefeeding.co.uk — a website dedicated to support patients along their tube feeding journey.