



THE NUTRICIA HOMEWARD DELIVERY SERVICE

ONLY NUTRICIA HOMEWARD PROVIDES...

...a dedicated delivery service for patients who are enterally fed at home



Nutricia Homeward is the only nutrition company to have a dedicated home delivery service.*

You can be reassured that Nutricia Homeward delivery drivers will:

- Be trained & experienced in understanding the specific delivery needs of patients requiring enteral nutrition at home
- Follow specific delivery instructions
- Have patient safety front of mind and report any concerns
- Bring heavy boxes into the house and rotate stock
- Collect any unused stock or equipment no longer needed
- Become a familiar and friendly face for patient and carers
- Carry ID and be fully DBS checked.

Here's what your patients had to say about the Nutricia Homeward delivery service:

**"Cheerful, helpful
and professional"**
Mr H

**"Drivers are always
polite and helpful
by putting boxes
where asked"**
Miss S

**"They are very
helpful and bring
the delivery into
the house. They
are also, very often,
happy, smiling
people"**
Mr I

**"It is always
delivered on [the]
due date and left
safely, if we are
not at home"**
Mrs D

**"The delivery drivers
are very pleasant and
have a good sense of
humour and talk to me
even though I can't talk
back. They don't treat
me any differently than
my daughter"**
Ms M

Delivering a first-class service for patients...

The Nutricia Homeward delivery service is committed to:

- Helping to support quick and safe discharges from hospital; first deliveries can be made within 24 hours
- Providing rapid response in emergency situations with same day, next day or out of hours deliveries
- Providing a dependable and routine calendar delivery service that offers peace of mind and reliability for your patients
- Offering flexible deliveries to meet patient needs e.g. delivering to multiple addresses, holiday deliveries to locations in the UK and abroad, text message notifications and redelivery options
- Proactive communication to healthcare professionals if concerns are highlighted
- Providing full visibility of patients future, pending and historical deliveries through Nutricia Homeward Connections.

The Nutricia Homeward dedicated delivery service is committed to delivering the right product to patients at the right time.

*Correct as of June 2019.

This information is intended for healthcare professionals only.

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