

NUTRICIA HOMEWARD

# Times

**SPRING  
2022  
EDITION**

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WELCOME TO THE SECOND  
2022 EDITION OF THE  
NUTRICIA HOMEWARD TIMES  
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Welcome to the 2022 Spring edition of the Nutricia Homeward Times.

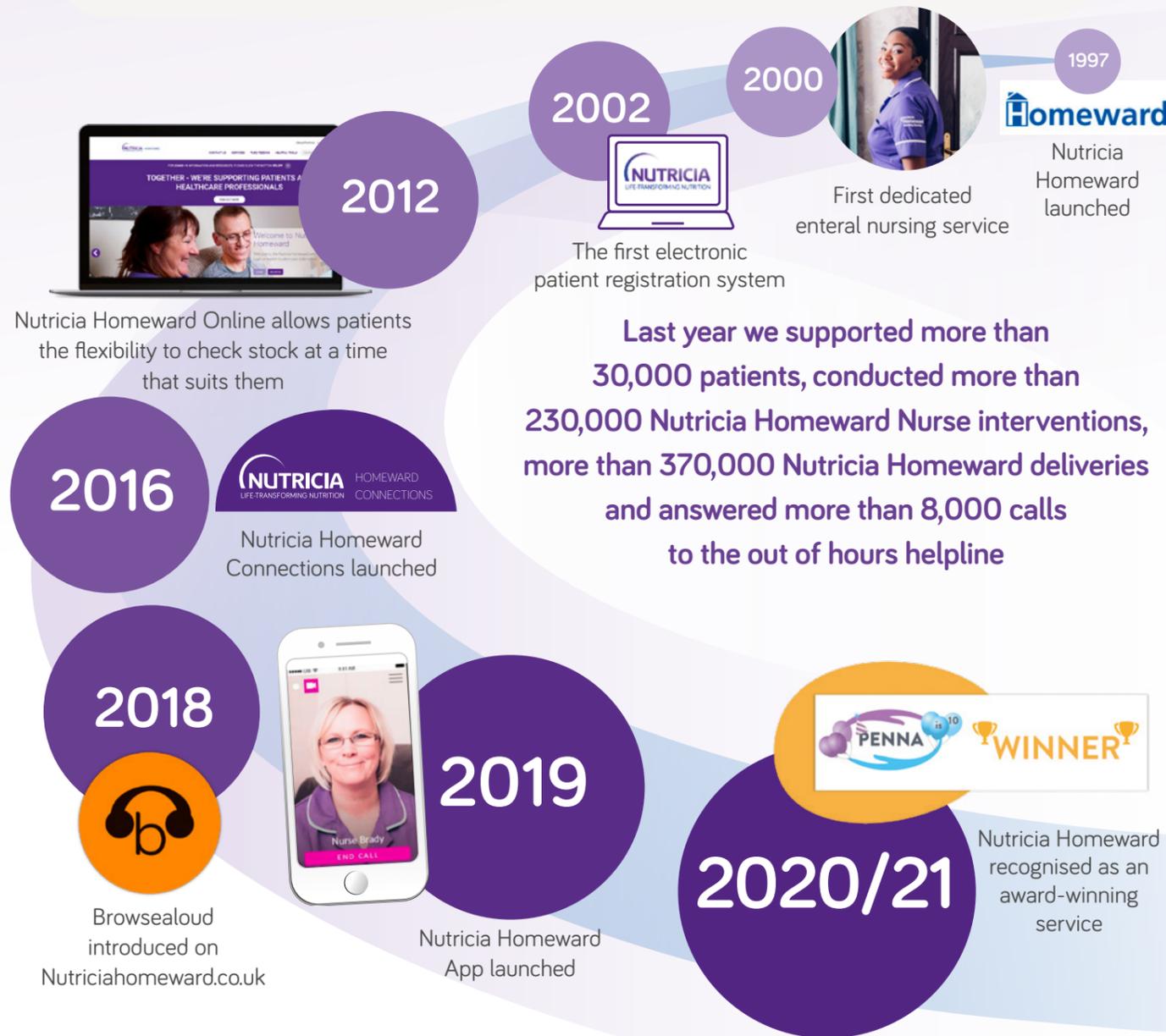
In this edition we celebrate Nutricia Homeward's 25th birthday and the launch of our new educational platform, Nutricia Academy. We also share some Nutricia Homeward Connections top tips, Nutricia abstracts that have been published by BAPEN, becoming B Corp certified and much more.

If you have any suggestions and ideas for future editions, please email me at:  
[sally.lecointe-alonso@nutricia.com](mailto:sally.lecointe-alonso@nutricia.com)



# NUTRICIA HOMEWARD CELEBRATES 25 years!

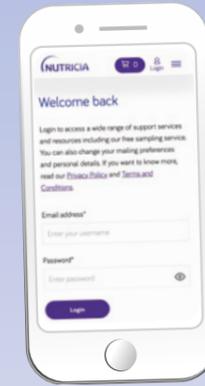
Patients and healthcare professionals needs have changed over the last 25 years and Nutricia Homeward has evolved to meet these. Our service has adapted and innovated in partnership with you. Reflecting back over the years, some of the key innovations have been:



Last year we supported more than 30,000 patients, conducted more than 230,000 Nutricia Homeward Nurse interventions, more than 370,000 Nutricia Homeward deliveries and answered more than 8,000 calls to the out of hours helpline

WE'RE COMMITTED TO CONTINUING TO DEVELOP INNOVATIVE PARTNERSHIP SOLUTIONS TO MAKES LIVES EASIER.

## NUTRICIA HOMEWARD CONNECTIONS: new updates!



### Following your feedback...

We have introduced an option for healthcare professionals to receive a confirmation email following the successful submission of a new Nutricia Homeward patient registration. The notification will be sent to the email address we have linked to the person registering the patient.

Further email alerts are planned for release later this year.

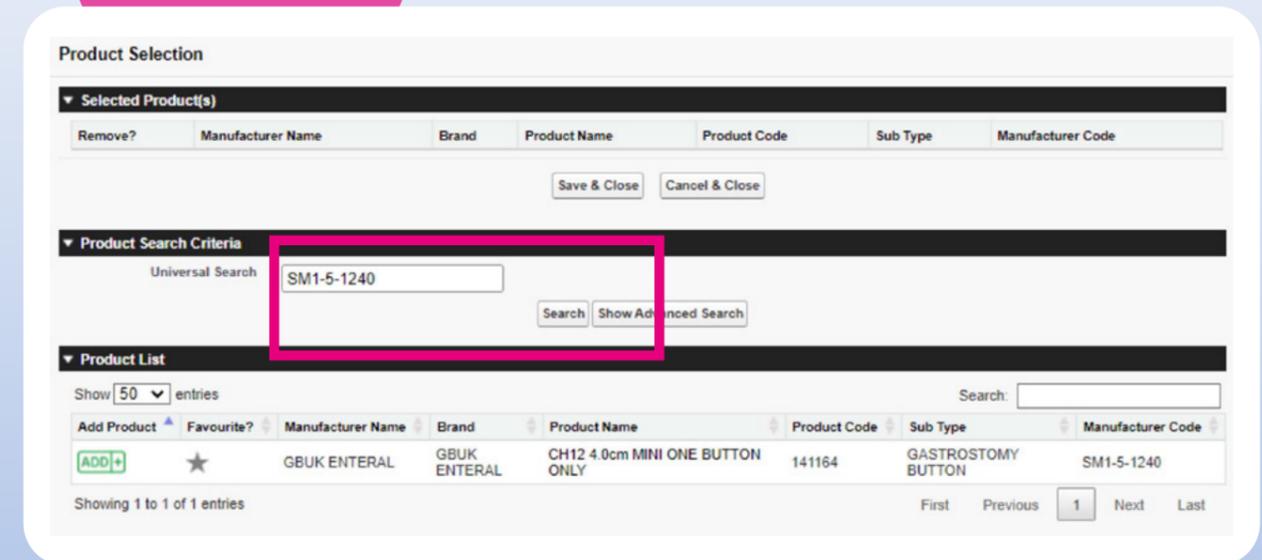
NB: this opt in and opt out facility will apply to all email alerts available

If you opt in to receive email alerts but do not receive an email when expected, please check your junk folder for the email and mark the sender as "safe"



### DID YOU KNOW THAT YOU CAN SEARCH FOR A PRODUCT USING THE MANUFACTURER CODE?

Just enter the code into the Universal Search field and click search. Any matching records will be shown in the Product List.



# a new family member at CEVA!



## WE ARE HAVING A CLEAN UP! WE HAVE RECENTLY SECURED A NEW ROBOTIC CLEANER FOR OUR NUTRICA HOMEWARD WAREHOUSE

Whilst we have googly eyes ready to stick on the front of it, unfortunately it currently has no name, so we are running a competition with the team at our warehouse to help with this matter.

A Just Giving page has been set up and for every pound someone donates, they get a chance to propose a name for the robotic cleaner, with the current donation totalling in excess of £300, that's

a lot of names to pick from. The chosen charity is Birmingham Children's Hospital Charity and the winning name will be selected by them at random from the provided entries.

We will let you know once the draw has been completed, along with the selected name and total amount of money raised in the next Nutricia Homeward edition so watch this space!

# BAPEN Abstracts

We are delighted that 3 Nutricia Homeward related abstracts have been accepted by BAPEN for publication in the online e-SPEN Clinical Nutrition ESPEN, vol 48.

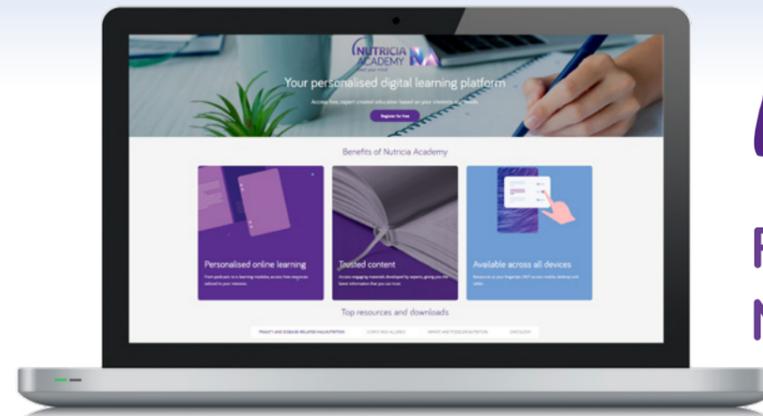
[CLICK TO VIEW](#)

These abstracts are also available on the BAPEN website and in the BAPEN Abstract booklet.

[CLICK TO VIEW](#)

- **Improving the recycling of medical nutrition product packaging in primary and secondary care: initial survey results and plans for implementation of educational support**, this project has been conducted with The Newcastle upon Tyne Hospitals.
- **Evaluation of a new enteral feeding tube nurse clinic at the Weston Park Hospital Radiotherapy department has been developed** with the Weston Park Hospital in Sheffield.
- **The development and use of e-learning modules to support care home staff caring for enterally tube fed patients** has been developed in house supported by healthcare professionals.

If you have an idea or a project you would like to work in partnership on, please contact me on [sally.lecointe-alonso@nutricia.com](mailto:sally.lecointe-alonso@nutricia.com)



# new!

## FEED YOUR MIND WITH NUTRICIA ACADEMY



Nutricia Academy is a new and engaging digital education platform with over 200 expert created education resources including podcasts, e-learning modules and more.

You can personalise your learning experience to your area of interest, bookmark content to come back to later, or mark content as complete to keep track of your progress.

With regular updates and an exciting program of education, Nutricia Academy will continue to offer you the very latest information to support your clinical practice.

Nutricia Academy is fully optimised across mobile, tablet and desktop platforms for you to access education at

a time which suits you.

Our Nurse Enteral Feeding E-learning Programme will be available on Nutricia Academy. There are two courses available one designed to enhance and refresh knowledge of enteral feeding and is ideal for healthcare professionals who want to find out more about the basics of enteral feeding. The second offers a more in-depth knowledge into the specific enteral feeding routes.

### E-LEARNING COURSE 1: ENTERAL FEEDING

**Module 1: What is enteral feeding?** This is an introductory module covering anatomy and physiology relating to enteral feeding.

**Module 2: Understanding enteral feeding:** provides more detailed information on the different types of feeding tubes available and where they're placed.

**Module 3: Preparing for enteral feeding:** provides information on the importance of hygiene and patient care in enteral feeding.

### E-LEARNING COURSE 2: TUBE FEEDING

**Module 4: Gastrostomy tube feeding**

**Module 5: Nasogastric tube feeding**

**Module 6: Jejunostomy tube feeding**

Following completion of the e-learning modules a certificate can be downloaded.

[CLICK  
HERE  
TO GET  
STARTED](#)

*" 11 of my staff completed the training. We found it really useful. the system was easy to navigate, gave us information that we didn't know and helped us to understand the different types of feeding systems available. I would recommend this training as we all felt it gave us more confidence in supporting a person using a feeding system "*

Care Home Manager

# B Corp Certified

NUTRICIA UK AND IRELAND ARE PROUD TO HAVE ACHIEVED B CORP CERTIFICATION. B CORPS ARE MISSION-DRIVEN BUSINESSES OPERATING AS A FORCE FOR GOOD



B Corp certified businesses are dedicated to giving people and the environment the same priority as shareholder value. They are verified by B Lab to meet high standards of social and environmental performance and public transparency – with a proven commitment to balance profit and purpose.

B Corp Certification requires businesses to assess their practices across these five impact areas:



CLICK TO FIND OUT MORE!

TOGETHER WE CAN BE

# better for the planet

The environment is under pressure like never before. As the UK's largest medical nutrition provider, at Nutricia we consider it our responsibility to act. We continue to focus our efforts on environmental sustainability, but want to do more.

We want to reduce the use of plastic in tube feeding, as patients may use up to 6 giving set a day. New research shows that the same giving set and container can be used more than once in 24 hours with no compromise to patient safety.

By using plastic giving sets and containers for longer, we can reduce our impact on the environment.\*



DISCOVER HOW YOU CAN CARE FOR YOUR PATIENTS & MINIMISE PLASTIC USAGE

CLICK HERE

\*May not be suitable for all patients. The managing healthcare professional should always use their clinical judgement to assess suitability.

## NUTRICIA TEAM spotlights



**Matthew Kocinski, Logistics Manager, 6 years at Nutricia**

**Main job responsibilities:** I'm responsible for Nutricia's warehousing & distribution activities including Nutricia Homeward, put simply I manage the stock in the warehouse at Redditch and its onward delivery to customers and patients. I am also in charge of the management & improvement of all Logistics services & infrastructure – physical, processes & systems – to meet current & future needs of all customers, patients and legislation.

**How do you make patients or healthcare professionals lives easier?** By making sure what is ordered is delivered on time and in full, but it's more than just that. I like to think that the quality standards we maintain and the continuous improvements we employ such as the recent Text Ahead+ initiative means we provide reassurance for both patients and healthcare professionals.

**How do you lead your teams to support healthcare professionals?** By building on their strengths, clearly communicating, supporting them and ensuring they understand the difference they make.

**What do you love most about your job?** The sense of fulfilment that comes from being able to make a real difference.

**What three things would you take on a desert island?** Some chickens, sun cream and a boat.

**What was your worst cooking disaster?** Not sure about worst, but most recently when cooking the Christmas dinner, I forgot to make the Yorkshire puddings.



**Oli (Oliver) Dell, Senior Contracts Manager, 24 years on 1st June**

**Main Job responsibilities:** I manage the process of responding to tenders, this involves working across all the teams in the business including the local sales, nursing and customer service teams to make sure our tender response is tailored to each individual contract's needs. The process often starts over a year before a tender is issued to make sure we have the best understanding of local needs as possible and we are prepared when a tender arrives.

**How do you make patients or healthcare professionals lives easier?** By making sure that our tender offering is tailored to the specific needs of the local area and solutions are offered that deliver real benefits for patients and healthcare professionals

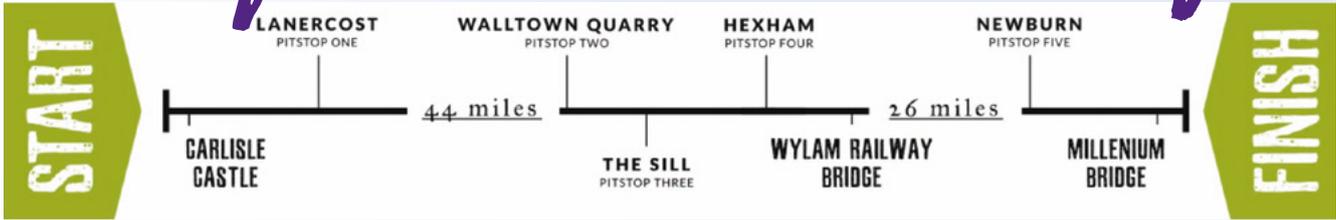
**How do you lead your team to support healthcare professionals?** Making sure everything we do is tailored and that we are available to provide support and experience around the tender process.

**What do you love most about your job?** Knowing I work with products/services that make a real difference to peoples lives, winning a tender I've led is great too.

**What three things would you take on a desert island?** A boat to help catch food, as a means of escape and I once trained as a watersports instructor so I like boats. Some form of hat would be necessary for me as I burn easily, is that too practical? A satellite phone so I can talk to other people.

**What was your worst cooking disaster?** I would love to say I've never had one but that would be a lie. Cakes are not my strong point, the words thin and dense get used. The worse I've been subjected to was when I was little my gran making me hot chocolate from cocoa powder and sugar, or she thought it was sugar but she used salt instead and would not believe me it was undrinkable until she tried it herself.

# Gary's June challenge!



[CLICK HERE TO SUPPORT GARY'S NEXT CHALLENGE](#)

After running 2 London Marathons and successfully completing a 375 mile cycling challenge from Christchurch to Durham in the past few years, Gary, a Nutricia Homeward patient, is preparing for his most extreme challenge yet!

As Gary turns 50 this year, he has decided to take on "The Wall", a 26-hour challenge to cover 70 miles along Hadrian's wall from Carlisle to Newcastle. The ultra-marathon challenge starts at 7am Saturday 18th June 2022 and finish 9am Sunday June 2022. Throughout the challenge there will be 5 pitstops and Gary will need to make sure he has his enteral tube feeds and supplements waiting for him at each pitstop as he won't be able to eat what is provided. All Gary will be taking on board is fluids either electrolytes or medical nutritional products. Keeping his energy levels high will be one of his biggest challenges to overcome but he is determined to train and prepare accordingly. "As with my previous challenges I have had setbacks a few months before the challenge and this year is no different. At the end of January I caught COVID which took it out of me for a few weeks but I managed to get back to training. However, at the end of March I was taken to hospital with a chest infection and had to be put on antibiotics. Despite all the challenges I am starting my training again but I am determined to still be at the start line come 18th June."

## celebrating WOMEN IN SCIENCE



[READ ABBIE'S STORY HERE](#)

To mark International Day of Women and Girls in Science, we interviewed our Head of Scientific Affairs, Dr. Abbie Cawood, to understand what inspired her to devote her career to the field of science.

As Abbie tells her story, she explains how her passion for science started in childhood with a hospital stay.

### Thank you!

We hope you enjoyed reading the second 2022 edition of the Nutricia Homeward Times and we look forward to sharing more updates with you in our next edition. If you have any questions, please feel free to email me at [sally.lecointe-alonso@nutricia.com](mailto:sally.lecointe-alonso@nutricia.com)

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